



WREB Dental Hygiene Refund Policy Update

At the onset of the COVID-19 postponements WREB made exceptions to the refund policy due to uncertainty around scheduling exams and what alternative exams state boards would accept. We have since rescheduled all exams, transferred candidates to their alternative sites, made refunds for cancellations by candidates and for exam price differences and clarified what states will be accepting which hygiene exam formats.

Effective June 18, 2020, the refund and cancellation policy will revert to the following standard WREB policy:

1. A written cancellation received in the WREB Office *before or on the Application Deadline* of the exam receives a full refund minus a \$150 processing fee.*
2. A written cancellation received in the WREB Office *after the Application Deadline and up to three weeks prior to the first day of the exam* receives a 50% refund.*
3. A written cancellation received in the WREB Office *less than three weeks prior to the first day of the exam (Document Deadline)* receives no refund.

* LOCAL ANESTHESIA CLINICAL EXAM EXCEPTION: A written cancellation request of a Local Anesthesia Clinical exam received in the WREB Office after the Application Deadline and up to three weeks prior to the first day of the Clinical exam will be charged not less than \$150 processing fee and may receive up to a 50% refund. For example, a Local Anesthesia Clinical exam with a registration fee of \$325 would receive a refund of \$162.50. Whereas a Local Anesthesia Clinical exam with a registration fee of \$270 would receive a refund of \$120.