



WREB and COVID-19

3/20/2020

WREB is aware that the circumstances relative to COVID-19 are changing every day. Unfortunately, this has led to the need to postpone exams in the coming weeks. This is not a decision we take lightly. It is made in the best interest of all parties involved in the exam process and to help mitigate the spread of the virus. We want to assure candidates that we are working with each host site administration to reschedule every impacted exam as soon as is feasible. We understand your concern about how this affects your future plans and will do our best to assist you to move through the clinical licensure exam process as quickly as possible and to the best of our ability, under the circumstances.

If you are personally impacted by a change in schedule you will receive notification from your school, as well as the WREB Office, as soon as that information is available. You will be automatically transferred to the new exam and there is no fee to candidates for this change. In the meantime, if you have questions you may send them to us at dentalinfo@wreb.org or hygieneinfo@wreb.org and we will respond as quickly as possible. Thank you for your patience. We wish you all good health in this uncertain period.

3/17/2020

We have been notified that Prometric Testing Centers have closed for 30 days.

“Prometric has determined it is necessary and appropriate to close our test centers in the United States and Canada for a period of 30 days, starting today on March 17. This dramatic step is necessary in order to comply with this new federal guidance as well as to further protect the health and well-being of the individual test takers and the staff that provide services at each of our testing locations. We anticipate re-opening our test centers effective April 16, however, please note that the specific date will be dependent on circumstances that are changing daily.”

For WREB candidates required to test in certain time windows, please be assured that WREB will relax its policies under these unusual circumstances.

If we are notified of any further changes, we will post them as soon as possible or you may also check the Prometric website. <https://www.prometric.com/corona-virus-update>

3/16/2020

WREB has taken the unprecedented action of suspending all scheduled dental exams through April 20, 2020 and all dental hygiene, anesthesia and restorative examinations through April 15, 2020. All the affected exam sites have been notified. Registration for hygiene, anesthesia and restorative exams is temporarily on hold as we evaluate changing circumstances.

In the interest of maintaining safety and good health for all the parties involved in the process, contributing to the mitigation of transmission, and particularly out of concern for candidates who would be subjected to additional stress with a high probability of patients not showing up, we feel this is the best course of action.

If you were enrolled in one of these sites, you don't need to do anything now. You will be automatically transferred into the rescheduled exam when the dates are finalized. There are no fees associated with transferring your registration. This process will take time, as this is an extremely fluid situation.

If you are scheduled to take a written exam at Prometric Centers you will need to check with them directly to be certain of any additional precautions they are taking or testing center closures. <https://www.prometric.com/corona-virus-update>

WREB sincerely wishes that this was not happening to any of us, but it is happening to all of us. We appreciate your patience and cooperation under difficult circumstances.

If you need any more information, please **email** your questions to either dentalinfo@wreb.org or hygieneinfo@wreb.org.

Please do not call the WREB Office. Staff has no further information to offer than is posted here and you will delay the process of getting exams rescheduled. Thank you.